Although a trip to the oral surgeon is rarely a joyous occasion, Dr. Jean-Gilbert Paulo and his team strive to make their patients' experience as positive as possible.

"I treat everyone the same way, as I would my family. Our staff is wonderful, and they take pride in their work which optimizes our patients' experience," says Dr. Paulo.

Offering the highest level of care has always been a top priority for Dr. Paulo at the Southwestern Oral and Maxillofacial Surgical Centres. With two convenient locations, Dr. Paulo works with over two dozen qualified staff members to ensure patient satisfaction.

"We're three great oral and maxillofacial surgeons who perform corrective jaw surgeries, TMJ surgery, and treat facial trauma such as broken jaws, noses, cheekbones, eye sockets, and foreheads," says Dr. Paulo. "We perform minor surgeries as well, such as wisdom teeth, biopsies, tumor resections, and dental implants."

The team also now offers therapeutic Botox injections to relieve pain caused by migraines, teeth grinding, TMJ disorders, and other facial muscle pain.

By combining the latest technology with traditional techniques, Dr. Paulo is proud to provide his patients with the gold standard of care and evidence-based treatment planning.

"My training experience provided me with comprehensive knowledge and expertise with facial trauma reconstruction and dental implants," explains Dr. Paulo.

Dr. Paulo's love of dentistry began at a young age. His parents are both dentists and run successful practices in Montreal, Quebec, where Dr. Paulo grew up.

After obtaining his dental education at the University of Montreal, he spent invaluable time in New York, Connecticut and Michigan, completing seven postgraduate years of education to specialize as an oral and maxillofacial surgeon.

Dr. Paulo has continued to adapt and learn throughout the course of his career, always keeping patient safety at the forefront of his practice. Amid the COVID-19 pandemic, he and his team have taken all the proper precautions to ensure the well-being of both patients and staff.

"We have a large supply of all the appropriate PPE, so we were able to continue safely servicing the community throughout the pandemic," says Dr. Paulo.

The offices have also added plexiglass, spaced out appointment times, and staggered seating in the waiting rooms to allow for social distancing. They've even updated their entire ventilation system to ensure the optimum air exchanges per hour.

"We updated our ventilation system even before (our college) came out with recommendations, so we were ahead of the curve."

Although work keeps him quite busy these days, Dr. Paulo still takes the time to pursue other passions, including lecturing third year dental students at the University of Detroit Mercy.

In his spare time, he also enjoys jogging with his wife.

"I've always worked out a lot. If I'm not working out something is wrong," laughs Dr. Paulo. "It's definitely been helpful during this time to help keep some type of normalcy."

Interested in learning more about Dr. Paulo and his wonderful team? Visit the Southwestern Oral and Maxillofacial Surgical Centres website at www.sworal.com.

Dr. Paulo and his team of healthcare professionals are able to assist all patients referred to the office. See them at one of their two convenient locations: 860 Tecumseh Road East (suite 200), or 33 Princess Street (suite 302), in Leamington.

DR. JEAN GILBERT PAULO

